

Titles	Topics Covered
WORK SITE SAFETY	
FIVE S'S OF EXCAVATION SAFETY	
SAFETY BASICS III	1. Ladder Safety; 2. Foot Protection; 3. Call Before You Dig; 4. Flagging; 5. Shift Work; 6. Summer Heat; 7. Hand Tool Safety; 8. Body Mechanics; 9. Machine Guarding; 10. Fall Protection; 11. Barricading; 12. Winter Safety
SAFETY BASICS FOR WATER UTILITIES; 12 Building Blocks of Safety	1. Chlorine Safety; 2. Hearing Protection; 3. Electrical Safety; 4. Asbestos; 5. Vehicle Safety; 6. HAZWOPER; 7. Confined Spaces; 8. Personal Protective Equipment; 9. Lockout/Tagout; 10. Compressed Gases; 11. Fire Safety; 12. Hazard Communication
DISINFECTION; Water Supply Operations Series	
DISINFECTION BY-PRODUCTS CONTROL; Water Supply Operations Series	
ALTERNATIVE DISINFECTANTS: CHOICES FOR THE FUTURE; TAPE 1; March 2001; AWWA Satellite Teleconference	
ALTERNATIVE DISINFECTANTS: CHOICES FOR THE FUTURE; TAPE 2; March 2001; AWWA Satellite Teleconference	
THE NEW DISINFECTION BY-PRODUCT AND SURFACE WATER TREATMENT RULES: OPERATIONAL ISSUES AND STRATEGIES; TAPE 1; November 1999; AWWA Satellite Teleconference	
THE NEW DISINFECTION BY-PRODUCT AND SURFACE WATER TREATMENT RULES: OPERATIONAL ISSUES AND STRATEGIES; TAPE 2; November 1999; AWWA Satellite Teleconference	
SECURITY RISK ASSESSMENT FOR WATER UTILITIES; AWWA Research Foundation Teleconference	
WATER UTILITY SECURITY: A Video Field Guide	
SAFE DRINKING WATER: CRITICAL CHOICES FOR UTILITIES AND PUBLIC OFFICIALS; TAPE 1; AWWA Satellite Teleconference	1. Introduction; 2. What is a Safe Drinking Water Program?; 3. Assessing the Health Risks of Drinking Water Contaminants; 4. Current & Emerging Issues in Safe Drinking Water; 5. The Costs & Benefits of Additional Safety; 6. Questions & Answers Session 1; 7. The Life Preserver: A Public Participation Philosophy; 8. VIPs (Very Important Priorities) for Utility Boards
SAFE DRINKING WATER: CRITICAL CHOICES FOR UTILITIES AND PUBLIC OFFICIALS; TAPE 2; AWWA Satellite Teleconference	1. Panel Discussion; 2. Questions & Answers Session 2
WATER RESOURCE ALTERNATIVES: THE FUTURE OF SUSTAINABLE UTILITY PRACTICES; TAPE 1; November 2004; AWWA Satellite Teleconference	
WATER RESOURCE ALTERNATIVES: THE FUTURE OF SUSTAINABLE UTILITY PRACTICES; TAPE 2; November 2004; AWWA Satellite Teleconference	

SDWA Reauthorization: CHARTING A COURSE TO THE NEXT DECADE; TAPE 1; July 1997; AWWA Teleconference	1. Welcome & Introduction; 2. Six Perspectives on SDWA; 3. Perspectives Roundtable; 4. Viewer Phone-in Questions
SDWA Reauthorization: CHARTING A COURSE TO THE NEXT DECADE; TAPE 2; July 1997; AWWA Teleconference	1. SDWA Timeline; 2. SRF's; 3. CCR's; 4. Source Water Protection; 5. Microbials/DBP's; 6. Operator Certification/Capacity Building; 7. Viewer Questions
PUBLIC AFFAIRS FOR WATER UTILITIES	
CRISIS, CONFLICT, & COOPERATION: WORKING WITH THE MEDIA	
OFF THE RECORD: INSIDERS' TECHNIQUES FOR WORKING WITH THE MEDIA	
UTILITY CASE STUDIES; TAPE 1; November 2003; AWWA Satellite Teleconference	
UTILITY CASE STUDIES; TAPE 2; November 2003; AWWA Satellite Teleconference	
WATER DISTRIBUTION OPERATOR TRAINING: HYDRANTS (2006)	
WATER DISTRIBUTION OPERATOR TRAINING: PUMPS AND MOTORS (2006)	
WATER DISTRIBUTION OPERATOR TRAINING: SERVICES AND METERS (2006)	
WATER DISTRIBUTION OPERATOR TRAINING: VALVES (2006)	
DISTRIBUTION SYSTEMS OVERVIEW: A CASE STUDY; Water Supply Operations Series	
CUSTOMER SERVICE FOR WATER UTILITIES: BEST PRACTICES THAT DELIVER; TAPE 1; AWWA Satellite Teleconference	
CUSTOMER SERVICE FOR WATER UTILITIES: BEST PRACTICES THAT DELIVER; TAPE 2; AWWA Satellite Teleconference	
CONSUMER ATTITUDE SURVEY ON WATER QUALITY ISSUES; AWWA Rsearch Foundation	
THE EDUCATED CONSUMER: COMMUNICATING WITH AND INVOLVING THE PUBLIC IN DRINKING WATER ISSUES; TAPE 1; November 1997; AWWA Satellite Teleconference	1. Welcome & Introduction; 2. Public Affairs Programs; 3. Communicating with the Media; 4. Case Study: San Diego; 5. Panel Discussions; 6. Phone Questions
THE EDUCATED CONSUMER: COMMUNICATING WITH AND INVOLVING THE PUBLIC IN DRINKING WATER ISSUES; TAPE 2; November 1997; AWWA Satellite Teleconference	1. Developing a Public Involvement Program; 2. Case Study: Danville, Illinois; 3. Roundtable Discussion; 4. Phone Questions
BENCHMARKING FOR THE WATER INDUSTRY: ACHIEVING BREAKTHROUGH PERFORMANCE; TAPE 1; AWWA Satellite Teleconference	
BENCHMARKING FOR THE WATER INDUSTRY: ACHIEVING BREAKTHROUGH PERFORMANCE; TAPE 2; AWWA Satellite Teleconference	
EMERGING TREATMENT TECHNOLOGIES; TAPE 1; November 2002; AWWA Satellite Teleconference	
EMERGING TREATMENT TECHNOLOGIES; TAPE 2; November 2002; AWWA Satellite Teleconference	

MAINTAINING WATER QUALITY IN THE DISTRIBUTION SYSTEM; TAPE 1; March 1998; AWWA Satellite Teleconference	
MAINTAINING WATER QUALITY IN THE DISTRIBUTION SYSTEM; TAPE 2; March 1998; AWWA Satellite Teleconference	
THE BASICS OF WATER QUALITY: WE TREAT WATER RIGHT	
TASTE AND ODOR IN DRINKING WATER: OPERATIONAL TOOLS AND TECHNIQUES FOR IDENTIFICATION AND CONTROL; TAPE 1; AWWA Satellite Teleconference	1. Welcome & Introduction; 2. An Introduction to Taste and Odor Problems in Drinking Water; 3. Controlling Tastes and Odors in Source Water; 4. Controlling Tastes and Odors at the Treatment Plant; 5. Controlling Tastes and Odors in the Distribution System
TASTE AND ODOR IN DRINKING WATER: OPERATIONAL TOOLS AND TECHNIQUES FOR IDENTIFICATION AND CONTROL; TAPE 2; March 2000; AWWA Satellite Teleconference	1. Question & Answer Session 1; 2. Control of Tastes and Odor Utilizing Multilayer Aeration; 3. The Treatment of Earthy/Musty Odorants with Powdered Activated Carbon; 4. Reservoir Management for Taste and Odor Control; 5. Panel Discussion; 6. Question & Answer Session 2
CHLORINE SAFETY	
THE BASICS OF WATERBORNE PATHOGENS; TAPE 1; March 2002; AWWA Satellite Teleconference	
THE BASICS OF WATERBORNE PATHOGENS; TAPE 2; March 2002; AWWA Satellite Teleconference	
OZONE; Water Supply Operations Series	
CRITICAL ISSUES IN EFFECTIVE WATER TREATMENT: THINGS YOUR OPERATOR SCHOOL DIDN'T TEACH YOU; TAPE 1; AWWA Satellite Teleconference	1. Welcome & Introduction; 2. Optimizing Coagulation & Flocculation; 3. Optimizing Jar Testing; 4. Panel Discussion
CRITICAL ISSUES IN EFFECTIVE WATER TREATMENT: THINGS YOUR OPERATOR SCHOOL DIDN'T TEACH YOU; TAPE 2; March 1997; AWWA Satellite Teleconference	1. Phone Questions; 2. Optimizing Filtration; 3. Filter Evaluation Techniques; 4. Operators' Roundtable
AUTOMATION & INSTRUMENTATION: MAKING THE MOST OF NEW TOOLS AND TECHNOLOGY; TAPE 1; November 2000; AWWA Satellite Teleconference	1. Welcome & Introduction; 2. Making the Most of Technology in Our Operations; 3. Monitoring and Control in Drinking Water Systems; 4. The Process of Procuring and Building a SCADA System; 5. Question and Answer Session I
AUTOMATION & INSTRUMENTATION: MAKING THE MOST OF NEW TOOLS AND TECHNOLOGY; TAPE 2; November 2000; AWWA Satellite Teleconference	1. Panel Discussion I; 2. Fort Collins Utilities: A Case History; 3. Houghton, MI Case Study; 4. Tarrant Regional Water District and the SCADA System Experience; 5. Question and Answer Session II; 6. Panel Discussion II
DEMONSTRATION OF INNOVATIVE WATER MAIN: REHABILITATION & RENEWAL TECHNIQUES	
WATER STORAGE; March 2003; AWWA Satellite Teleconference	
ELEVATED WATER STORAGE TANKS: SAFETY AND SECURITY	
DOWN THE DRAIN; 1991 Children's Television Workshop	

THE WATER WORKS: FROM THE SOURCE TO THE TAP; (Children's)	
CONSERVE EVERYDAY; Broadcast Version - Full Show; (Children's)	
"One World, One Water", Orlando 2004; AWWA "Spirit of Water"; AWWA 2003 Annual Conference Videos	
"Business", San Francisco 2005; AWWA "Legacy"; AWWA 2004 Annual Conference Videos;	
Complying With the Safe Drinking Water Act: SDWA Report for Operator Training: THE TOTAL COLIFORM RULE	
BACKFLOW: THE HIDDEN HAZARD; 1997; The Plumbing Education Council of Texas	
"TILL THE WELL RUNS DRY"; March 1989; The Weather Channel; Long Form Documentary	
"BIG FEARS, LITTLE RISKS"; American Council on Science and Health	
WATER MANAGEMENT; INTRODUCTION; NDHHS and the League of Nebraska Municipalities	
HOW TO GET INVOLVED IN AWWA; Floppy Disk Version 10-94	
AWWA ACE PROCEEDINGS 2001; CD rom	
AWWA ANNUAL CONFERENCE PROCEEDINGS; June 17-21, 2001, Washington, D.C.; CD rom	
AWWA ANNUAL CONFERENCE & EXPOSITION; The World's Water Event Proceedings; June 24-28, 2007, Toronto, Ontario, Canada; CD rom	