

## Hydrant Flushing Notification

By Randy Hellbusch, Circuit Rider

Spring is just around the corner and for many water systems it is time for spring hydrant flushing. I have had several calls lately as to the best way to inform the public in advance of the flushing. Good public relations is becoming more and more important as concerns with water quality issues grow from increasing news reports of water issues around the nation. Some systems have more media options than others, television, radio, etc. The local newspaper is normally the best method to reach local constituents. Depending on the billing method a note with the monthly bill is also a good method.

Whatever method works best for your situation, the following notice can be used to explain the reasons for the flushing and steps that may be taken to alleviate any issues. If you need assistance with your hydrant flushing or any other aspect of your water system please don't hesitate to give NeRWA a call. We are always willing to lend a hand.

### HYDRANT FLUSHING NOTICE

THE CITY OF \_\_\_\_\_'S WATER DEPARTMENT PERSONNEL WOULD LIKE TO INFORM ALL WATER CUSTOMERS THAT THEY WILL BEGIN FLUSHING THE WATER MAINS ON (DATE). THE PROCESS MAY BE ONGOING FOR THE NEXT FEW WEEKS. THE PURPOSE FOR THIS PROCESS IS TO INSURE THE PROPER FUNCTIONING OF ALL FIRE HYDRANTS AND TO DRAW ATTENTION TO THOSE IN NEED OF REPAIR. THIS PROCESS IS ALSO HELPFUL IN THE REMOVAL OF IRON AND MANGANESE FROM THE WATER MAINS. DURING THIS PROCESS YOU MAY EXPERIENCE A FEW UNFAVORABLE OCCURRENCES WITH YOUR WATER SUPPLY. SUCH ISSUES MAY BE A REDUCTION IN YOUR WATER PRESSURE, A DISCOLORATION OF THE WATER SUPPLY AND SOME PLUGGING OF YOUR FAUCET AERATORS. IT IS RECOMMENDED THAT YOU DO NOT USE ANY WATER WHEN YOU NOTICE HYDRANTS ARE BEING FLUSHED IN CLOSE PROXIMITY OF YOUR RESIDENCE OR BUSINESS. THIS SHOULD HELP REDUCE THE CHANCES OF LOOSE FLOATING IRON AND MANGANESE PARTICLES FROM ENTERING YOUR WATER SERVICE LINE. TO REMEDY THIS PROBLEM CLEAN YOUR SINK AERATORS IF THEY SHOULD BECOME PLUGGED AND FLUSH A PORTION OF WATER FROM YOUR LINES TO CLEAR UP ANY DISCOLORATION BEFORE CONSUMPTION. WATER PRESSURE SHOULD RETURN TO NORMAL FOLLOWING THE PROCESS. IF YOU CONTINUE TO HAVE PROBLEMS FEEL FREE TO CONTACT WATER PERSONNEL AT (PHONE NUMBER). THE CITY OF \_\_\_\_\_'S WATER DEPARTMENT PERSONNEL WOULD LIKE TO APOLOGIZE FOR ANY INCONVENIENCE THIS MAY CAUSE BUT HOPE YOU UNDERSTAND THAT IT IS NECESSARY.